

# PraxisIFM (Hong Kong) Limited Fair Processing Notice

Updated July 2023

## What is the purpose of this document?

PraxisIFM (Hong Kong) Limited (**Praxis Hong Kong**) is committed to protecting the privacy and security of your personal information. Where this notice is being issued to a parent or legal guardian of a data subject, "you" refers to the data subject i.e. the child or ward of that parent or legal guardian.

This fair processing (or Privacy) notice describes how we collect and use personal information about you during and after your relationship with us, in accordance with the Personal Data (Privacy) Ordinance (Cap.486) (**the Hong Kong Data Protection Law**) (PDPO).

References made to Praxis in this notice are to Praxis Group Limited and all its subsidiary and associated companies. **The Praxis Fair Processing Notice can be found here** – [www.praxisgroup.com/fair-processing-notice](http://www.praxisgroup.com/fair-processing-notice). All organisations active in the European Union (EU) must comply with the General Data Protection Regulation (GDPR) in addition to local data protection law. This fair processing notice is therefore designed to ensure compliance with the Hong Kong Data Protection Law and GDPR.

It applies to all clients; beneficiaries; trust, company and entity principals and/or officials; service providers; business referrers; intermediaries and users of our website (**Contacts**).

Praxis Hong Kong is a "data user". This means that we are responsible for deciding how we hold and use personal information about you. We are required under data protection legislation to notify you of the information contained in this fair processing notice.

This notice applies to all Contacts whether existing, prospective, declined, exited or former and users of our website. This notice does not form part of any contract to provide services. We may update this notice at any time.

It is important that you read this notice, together with any other fair processing notice we may provide on specific occasions when we are collecting or processing personal information about you, so that you are aware of how and why we are using such information.

## Data protection principles

We will comply with data protection law. This says that the personal information we hold about you must be:

1. Used lawfully, fairly and in a transparent way.
2. Collected only for valid purposes that we have clearly explained to you and not used in any way that is incompatible with those purposes.
3. Relevant to the purposes we have told you about as set out in this fair processing notice and limited only to those purposes.
4. Accurate and kept up to date.
5. Kept only as long as necessary for the purposes we have told you about.
6. Kept securely.
7. Processing in accordance with the rights of the data subjects.

The kind of information we hold about you

Personal data, or personal information, means any information relating to an identified or identifiable living individual. It does not include data where no natural person can be identified from the data.

There are "special categories" of personal data which require a higher level of protection (**Special Category Data**). - see the section entitled "How we use particularly sensitive personal information".

We may collect, store, and use the following categories of personal information about you and any other information you may provide to us;

**Engagement data**

- > Professional references
- > Estimate of overall wealth/source of wealth/source of funds
- > Bank details
- > Confirmation regarding declaration/bankruptcy declaration
- > Evidence of ownership of assets prior to placing into structures
- > Personal tax/legal advice
- > Information on potential business principal/Information on background and rationale for proposed business
- > Tax risk matrix
- > Screening against proprietary data bases and publicly available information (e.g. World-Check, Google)
- > Politically-exposed person information/Commercially-exposed person information
- > High-profile individual information/Public positions held
- > Disputes and court proceedings
- > information provided in the course of the provision of fiduciary services
- > any other information required for us to meet legal and regulatory requirements

**Personal Details**

- > Title/Full name/Previous names (including maiden or former names)
- > Gender
- > Residential address/Other correspondence address/Former address
- > Place/Country of birth
- > Date of birth/Date of death
- > Marital status / certificate
- > Nationality/Country of citizenship
- > Tax Domicile/Residency
- > Occupation/Employer name and address/Historic employment details
- > Telephone numbers (including mobile telephones)/Fax/ Email addresses (personal and business)
- > National insurance number / Social security number
- > Tax identification number/Tax status/Global tax compliance data
- > Completed W-9 (if applicable)/CRS / FATCA Classification
- > Website address
- > Family relationships
- > Passport number/Verified identification/Verified residential address
- > Director ID number
- > Information on any powers of attorney
- > Qualifications/Professional memberships
- > Professional interests and events attended
- > Meetings attended and visits to our offices

**Client take-on Risk data**

- > Introducer of the client to Praxis Hong Kong
- > Type of applicant
- > Accounting status of applicant

<p><b><u>Bribery Risk data</u></b></p> <ul style="list-style-type: none"> <li>&gt; Information on gifts, hospitality &amp; entertainment activities employed</li> <li>&gt; Information on political and charitable donations and lobbying activities</li> </ul>
<p><b><u>Administration data</u></b></p> <ul style="list-style-type: none"> <li>&gt; File notes which may contain personal data and potentially 'Special Category Data' (e.g. sensitive health information).</li> <li>&gt; Minutes or checklists which contain information on personal circumstances which may have affected a business decision</li> <li>&gt; Letter of Wishes</li> <li>&gt; Financial statements for operating companies that may contain sensitive commercial data</li> </ul>
<p><b><u>Employment data</u></b></p> <ul style="list-style-type: none"> <li>&gt; Past employment</li> <li>&gt; Professional qualifications and education</li> <li>&gt; Nationality and immigration/residential status</li> <li>&gt; Opinions from third parties (such as references) and other details which may be gathered during the recruitment process</li> <li>&gt; Publicly available information on social media</li> </ul>

We do collect special categories of personal data (“sensitive data”) where there is a specific lawful basis for processing. Special Category Data includes:

- > Information about your race or ethnicity, religious beliefs, sexual orientation or political opinions.
- > Information about your health, including any medical condition, health or sickness records.
- > Genetic information or biometric data.
- > Information about criminal convictions or offences.

If you freely provide us with any special category data, subject to the relevant laws, you are consenting to us using the said data in conformity with this fair processing notice.

We also understand the importance of protecting children’s privacy. It is not our policy to intentionally collect or maintain information about anyone under the age of 14 unless there is a specific lawful basis for processing.

In all cases we will only hold the minimum amount of personal data necessary in relation to the purposes for which it is processed.

For more information about processing special category data or data on children under 14 contact the data privacy manager at [privacy.hk@praxisgroup.com](mailto:privacy.hk@praxisgroup.com).

**How is your personal information collected?**

We collect your personal information when you contact us by email, letter, telephone or in person, or by entering your details in the fields requested on, or any documents linked to or downloaded from, our website, or any other forms provided to you in relation to the administration/management of any of our services. We may also collect your personal information if you engage us to provide fiduciary services or as a result of your relationship with one or more of our clients (e.g. if you are a tax or legal adviser) or otherwise in the course of our business. We will collect the data to enable us to deal with your enquiry or provide you with the relevant services.

We also may use cookies and collect IP addresses (an IP address is a number that can uniquely identify a specific computer or other network device on the internet). We may use analysis software (Google Analytics or equivalent) to look at IP addresses and cookies for the purpose of enhancing your user experience. This data is not used to develop a personal profile of you and the log files are regularly purged. Please see our website fair processing policy for more information, which is available at [www.praxisgroup.com/fair-processing-notice](http://www.praxisgroup.com/fair-processing-notice) and is available in print on request.

We may sometimes collect additional information from third parties including but not limited to the following:

- > Information gathered through client due diligence carried out as part of our compliance with regulatory requirements;
- > Our clients in connection with fiduciary services (for example where you are a counterparty to a transaction with one of Our clients or an employee of one of our clients); press releases or other information publicly available on the internet;
- > Entities in which you or someone connected to you has an interest;
- > Your legal and/or financial advisors;
- > Financial institutions who hold and process your personal data;
- > Credit reference agencies and financial crime databases for the purposes of complying with our regulatory obligations;
- > Personal data received in the course of dealing with advisors, regulators, official authorities and service providers by whom you are employed or engaged or for whom you act; and
- > In the process of our recruitment processes we may obtain information from recruitment agencies, past or current employers, educational institutions, professional bodies and/or the internet.

We will collect additional personal information in the course of service-related activities throughout the period of providing services to you, such as records of your transactions and interactions with us, details of your affairs and accounts, records of your interactions with various entities with which we are engaged, etc.

## How we will use information about you

We will only use your personal information when the law allows us to. Most commonly, we will use your personal information in the following circumstances:

- > Where we need to perform the contract we have entered into with you.
- > Where we need to comply with a legal obligation (such as a fiduciary or regulatory obligation).
- > Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.

We may also use your personal information in the following situations, which are likely to be rare:

- > Where we need to protect your interests (or someone else's interests).
- > Where it is needed in the public interest.
- > Where we are dealing with legal disputes involving you.

## Situations in which we will use your personal information

We process data in order to provide fiduciary services. We need all the categories of information in the section entitled "The kind of information we hold about you" primarily to allow us to perform contracts with you and/or where we need to comply with a legal obligation such as a fiduciary or regulatory obligation. In some cases we may use your personal information to pursue legitimate interests of our own or those of third parties, provided your interests and fundamental rights do not override those interests. Examples of such situations in which we will process your personal information are listed below:

Purpose	Lawful Basis for Processing
<p>To enter into client relationships</p>	<p>Any one or more of the following:</p> <p>For the conclusion or performance of a contract in the course of providing fiduciary services (a) to which an individual is a party or (b) made between Praxis Hong Kong and a third party in the interest of the individual (for example a trust instrument).The legitimate interest of Praxis Hong Kong as a provider of fiduciary services to process personal data for the purpose of providing those services.</p> <p>The processing is necessary for legal proceedings, the obtaining of legal advice or establishing, exercising or defending legal rights.</p> <p>In instances where an individual has been provided with this Notice and provides personal data thereafter, the processing may be carried out on the basis of consent. Consent may be withdrawn at any time by contacting our data privacy manager.</p>
<p>To manage our client, intermediary and other business relationships, this will include the following but not limited to:</p> <ul style="list-style-type: none"> <li>&gt; Providing bespoke professional services to you</li> <li>&gt; Administering the contract we have entered into with you or where you are a party related to an entity for which we are contracted to provide services; and</li> <li>&gt; Business management and planning, including but not limited to compliance with taxation requirements, accounting and auditing</li> </ul>	<p>The legitimate interests of Praxis Hong Kong to seek to ensure its business is conducted efficiently and with a view to enhancing client service.</p>
<p>To ensure staff and premises, network and information security</p>	<p>The legitimate interests of Praxis Hong Kong in protecting its systems, staff and premises from being misused or the victim of any criminal activity.</p> <p>This may include preventing unauthorised access to our computer and electronic communications systems and preventing malicious software distribution.</p>
<p>To provide our contacts with marketing material (such as newsletters and factsheets) and to invite contacts to events which may be of interest to them, and to manage such mailings and events</p>	<p>The legitimate interests of Praxis Hong Kong as a provider of fiduciary services to process personal data to communicate with persons on topics and events which may be of interest to those individuals.</p> <p>The right of those individuals to unsubscribe from mailings and is possible by selecting unsubscribe within the mailings or by contacting our data privacy manager.</p>
<p>To meet all legal, regulatory and ethical obligations applicable to Praxis Hong Kong (for example in respect of managing potential conflicts of interest or where we need to comply with a fiduciary or regulatory obligation or to prevent fraud)</p>	<p>The processing is necessary for Praxis Hong Kong to exercise any right or power, or perform or comply with any duty, conferred or imposed on it by law. For example, Praxis Hong Kong is required by law to collect due diligence information on its clients and those associated with them.</p> <p>The legitimate interests of Praxis Hong Kong as a provider of fiduciary services to process data to the</p>

	extent necessary to ensure it meets all legal, regulatory and ethical obligations incumbent on it.
To protect Praxis Hong Kong through legal means or dealing with legal disputes involving you	The processing is necessary for the purpose of obtaining legal advice or otherwise for the purposes of establishing, exercising or defending legal rights.
Education, training and development requirements	The legitimate interests of Praxis Hong Kong as a provider of fiduciary services to process data for the purposes of internal know-how and staff training. Praxis Hong Kong will use reasonable endeavours to ensure any personal data contained in the material which is not integral to the understanding of the material is redacted.
To conduct data analytics studies or research to review and better understand customer retention and attrition rates	The legitimate interests of Praxis Hong Kong as a provider of fiduciary services to process data collected through cookies or otherwise to carry out research about our visitors' and clients' demographics, interests and behaviour. We do this to better understand our visitors, clients and potential clients. This research is compiled and analysed on an aggregated and anonymous basis.
To review and process recruitment applications	The processing is necessary for the performance of a contract with a recruitment firm, in the interest of the job applicant .  The legitimate interest of Praxis Hong Kong in recruiting suitable personnel.

Some of the above grounds for processing will overlap and there may be several grounds which justify our use of your personal information.

**The lawful basis on which we process this data**

We process this data for the lawful purpose of meeting our legitimate interests and for meeting its legal and contractual obligations to clients (actual, potential and former), data subjects connected with such clients and others.

Personal data relating to clients, prospective clients and former clients can be processed in order to establish, execute and terminate a contract. This may also include advisory services for such client entities if this is related to the contract purpose. Prior to engagement as a client, personal data can be used to prepare bids, quotes or proposals or to fulfil other requests of the prospective client that relate to that contact conclusion. Prospective clients can be contacted during the contract preparation process using the data that they have provided. Any restrictions requested by prospective clients must be complied with. During our engagement with clients our activities are governed by contracts with entities or persons, often involving the application of fiduciary duties of care. We process personal data in order to allow us to act in accordance with our responsibilities and duties in accordance with such contracts. At the termination of such contracts, and beyond as a matter of course, we often enter into supplemental agreements relating to the terms on which previous contracts are deemed to cease. These again often require the processing of personal data.

The processing of personal data is also permitted where legislation requests, requires or allows this. The type and extent of data processing must be necessary for the legally authorised data processing activity and must comply with the relevant statutory provisions.

When personal data is processed in our legitimate interests rather than contractual or legal obligations, it is generally of a legal or commercial nature (e.g. collection of outstanding receivables, avoiding breaches of contract or preservation of evidence relating to the performance of duties in case of any dispute).

Personal data may not be processed for the purposes of a legitimate interest if, in individual cases, there is evidence that the interests of the data subject merit protection, and that this takes precedence. Before data is processed, we determine whether there are interests that merit protection.

## If you fail to provide personal information

If you fail to provide certain information when requested or where any of the rights set out in the section “Your rights in connection with personal information” below are exercised to limit the processing of personal data, we may not be able to perform the contract we have entered into with you, or we may be prevented from complying with our legal obligations (including fiduciary and regulatory obligations).

## Change of purpose

We will only use your personal information for the purposes for which we collected it, unless we reasonably consider that we need to use it for another reason and that reason is compatible with the original purpose. If we need to use your personal information for an unrelated purpose, we will notify you and we will explain the legal basis which allows us to do so. If required by law, we will also obtain your express consent prior to using your personal information for an unrelated purpose.

Please note that we may process your personal information without your knowledge or consent, in compliance with the above rules, where this is required or permitted by law.

## How we use special category data

Special Category Data requires higher levels of protection than ordinary personal information. We need to have specific justification for collecting, storing and using this type of personal information. Whilst we do not seek to collect special categories of personal data (“sensitive data”) unless there is a specific lawful basis we may process special categories of personal information in the following circumstances, as an example:

- > In limited circumstances, with your explicit written consent or;
- > Where we need to carry out our legal obligations and in line with our data protection policy or;
- > Where it is needed in the public interest and in line with our data protection policy.

Less commonly, we may process this type of information where it is needed in relation to legal claims or where it is needed to protect your interests (or someone else’s interests) and you are not capable of giving your consent, or where you have already made the information public.

## Our obligations as a data controller

We may use your Special Category Data in the following ways as an example:

- > in a fiduciary capacity when making decisions
- > when life insurance is required
- > when considering ethical investments
- > when medical cover is required.

## Do we need your consent?

We do not need your consent if we use Special Category Data in accordance with our data protection policy. In limited circumstances such as those listed above under “Our obligations as a data controller”, we may approach you for your written consent to allow us to process certain particularly sensitive data, if such consent is required by law. If we do so, we will provide you with full details of the information that we would like and the reason we need it, so that you can carefully consider whether you wish to consent. You should be aware that it is not a condition of any contract you have with us that you agree to any request for consent from us.

### Information about criminal convictions

We may only use information relating to criminal convictions where the law allows us to do so. This will usually be where such processing is necessary to carry out our obligations and provided we do so in line with our data protection policy.

Less commonly, we may use information relating to criminal convictions where it is necessary in relation to legal claims, where it is necessary to protect your interests (or someone else's interests) and you are not capable of giving your consent, or where you have already made the information public.

Due to the nature of the work Praxis Hong Kong undertakes, we do envisage that we may hold and use information about criminal convictions in which case we will adhere to the principles set out in the box above.

### Automated decision-making

Automated decision-making takes place when an electronic system uses personal information to make a decision without human intervention. We are allowed to use automated decision-making in the following circumstances:

- > Where we have notified you of the decision and given you 21 days to request a reconsideration.
- > Where it is necessary to perform a contract with you and appropriate measures are in place to safeguard your rights.
- > Where we are authorised by law (for example, for the purposes of the identification or prevention of fraud or tax evasion).
- > In limited circumstances, with your explicit written consent and where appropriate measures are in place to safeguard your rights.

If we make an automated decision on the basis of any Special Category Data, we must have either your explicit written consent or it must be justified in the public interest, and we must also put in place appropriate measures to safeguard your rights.

You may be subject to decisions taken about you using automated means. Specifically, this will include entering information on databases which calculate a risk rating score based on that information. This is necessary for the purposes of Praxis Hong Kong complying with its regulatory requirements.

### Why might we share your personal information with third parties?

We will share your personal information with third parties where required by law, where it is necessary to administer the working relationship with you or where we have another legitimate interest in doing so.

### Which third-party service providers process your personal information?

"Third parties" includes third-party service providers (including contractors and designated agents) and other entities within Praxis. Activities carried out by third-party service providers include but are not limited to:

- > Accountancy, auditing and bookkeeping services
- > Actuaries performing pension services and pension administration services
- > Fiduciary administration services
- > Treasury and cash management services
- > Fund administration by fund service providers
- > Asset management services
- > Banking providers
- > Investment advisory, execution only, discretionary management and custodian services by Investment advisors or brokers
- > Consultancy services
- > Legal, governance and professional services



- > Courts or tribunals
- > Property services by architects, building contractors, engineers, sub-contractors, property developers, rental and letting agents, process agents, valuers in respect of arts and chattels and maintenance contractors
- > Lending, borrowing, financial advice and guarantee services by finance, mortgage providers, lenders, borrowers, guarantors, or independent financial advisors
- > Tax advice and tax compliance services and fulfilling reporting obligations under FATCA/CRS requirements by tax advisers or VAT agents
- > Entity principals such as syndicate members/managers, parent Companies/subsidiaries, nominee shareholders, beneficial owners, shareholders, Directors, protectors, settlors, enforcers, limited/general partners, employers, trustees & secretaries
- > Regulators or other governmental or supervisory bodies with a legal right to the material or a legitimate interest in any material
- > Business introductions, hosting of events or other marketing initiatives
- > Insurance arrangements
- > Arrangements for placing entities into liquidation or administration by liquidators or Administrators
- > Payroll services
- > Registered agents in respect of resident agent and registered office services
- > Registrars of a public register where the data is to be included in a public registry
- > Potential parties to which we intend to merge or sell any of our entity
- > Law enforcement agencies where considered necessary for us to fulfil legal obligations applicable to it
- > Employment related activities should you apply for a position with us, to seek references and confirm the details which you have provided to us (including, for example, former employers, educational institutions attended and referees).

#### How secure is your information with third-party service providers and other entities in Praxis?

All our third-party service providers and other entities in Praxis are required to take appropriate security measures to protect your personal information in line with our policies. We do not allow our third-party service providers or other entities in Praxis to use your personal data for their own purposes. We only permit them to process your personal data for specified purposes and in accordance with our instructions.

#### When might we share your personal information with other entities in Praxis?

We will share your personal information with other entities in Praxis where we are providing you with services in multiple jurisdictions, as part of our regular reporting activities on company performance, in the context of a business reorganisation or Praxis restructuring exercise, for system maintenance support and hosting of data, and in order to complete business functions and obligations. Requests for access to be restricted in any particular manner should be made to our data privacy manager and will be considered and, where possible with reference to legal and regulatory obligations, actioned.

#### What about other third parties?

We may share your personal information with other third parties, for example in the context of the possible sale or restructuring of the business. We may also need to share your personal information with a regulator or to otherwise comply with the law, thereby uploading your data on to the relevant online portal (for example, the Guernsey Registry, tax portals for HMRC tax compliance and FATCA/CRS reporting etc).

#### **Transferring information outside the EU and Hong Kong Special Administrative Region of the People's Republic of China (HK SAR)**

We may have to share your data with third parties, including third-party service providers and other entities in Praxis. We require third parties to respect the security of your data and to treat it in accordance with the law.

We may transfer the personal information we collect about you to countries which are authorised jurisdictions other than Member States of the European Union and Hong Kong SAR in order to perform any contract we have with you or to comply with a legal obligation such as a fiduciary or regulatory obligation.

We may transfer your personal information to an unauthorised jurisdiction which is a jurisdiction which is not (a) the Bailiwick (that is, the islands of Guernsey, Herm, Jethou, Sark, Brecqhou and Alderney), (b) a Member State of the European Union, (c) any country, any sector within a country, or any international organisation that the European

Commission has determined ensures an adequate level of protection within the meaning of Article 45(2) of the GDPR (or the equivalent article of the former Directive), and for which the determination is still in force, or (d) a designated jurisdiction which is (i) the United Kingdom, (ii) a country within the United Kingdom, (iii) any other country within the British Islands, or (iv) any sector within a country mentioned in (i), (ii) or (iii) (**Unauthorised Jurisdictions**).

Whenever we transfer your personal data out of the EU, we ensure a similar degree of protection is afforded to it by ensuring at least one of the following safeguards is implemented:

- > We will generally only transfer your personal data to countries that the European Commission has deemed to provide an 'adequate' level of protection for personal data or the States of Deliberation of Guernsey has determined that they are designated jurisdictions. For further details, see European Commission: Adequacy of the protection of personal data in non-EU countries.
- > Where we use certain service providers, we may use standard data protection clauses approved by the European Commission which give personal data the same protection it has in Europe. For further details, see Standard Contractual Clauses (SCCs) or Binding Corporate Rules (BCRs) for the transfer of personal data to third countries.

On 16 July 2020 the Court of Justice of the European Union (CJEU) ruled that EU/US Privacy Shield was invalid. Where we use providers based in the US, we may transfer data to them under either an SCC or BCR.

If you require further information about this protective measure, you can request it from the data privacy manager at [privacy.hk@praxisgroup.com](mailto:privacy.hk@praxisgroup.com).

#### Data security

We have put in place measures to protect the security of your information. Details of these measures are available from the data privacy manager upon request.

Third parties will only process your personal information on our instructions and where they have agreed to treat the information confidentially and to keep it secure.

No data transmission over the internet or any other network can be guaranteed as 100% secure. We have put in place appropriate security measures to prevent your personal information from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know. They will only process your personal information on our instructions and they are subject to a duty of confidentiality. Details of these measures may be obtained from the data privacy manager.

We have put in place procedures to deal with any suspected data security breach and will notify you and any applicable regulator of a suspected breach where we are legally required to do so.

#### Data retention

##### How long will we use your information for?

We will only retain your personal information for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, regulatory, accounting, or reporting requirements. Details of retention periods for different aspects of your personal information are available in our retention policy which is available from data privacy manager at [privacy.hk@praxisgroup.com](mailto:privacy.hk@praxisgroup.com). To determine the appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements. While we continue to retain your personal information it may be subject to screening against proprietary databases.

In some circumstances we may anonymise your personal information so that it can no longer be associated with you, in which case we may use such information without further notice to you.

Once you are no longer a Contact of the company we will retain and securely destroy your personal information in accordance with our data retention policy and/or applicable laws and regulations.

### Rights of access, correction, erasure, and restriction

#### Your duty to inform us of changes

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your working relationship with us. Failure to provide accurate data or to update data when it changes may have a detrimental impact upon our ability to provide services to you.

#### Your rights in connection with personal information

Under certain circumstances, by law you have the:

- > **Right to data portability:** right to request the transfer of your personal information to another party.
- > **Right of access to your personal information** (commonly known as a "data subject access request"). This enables you to receive a copy of the personal information we hold about you and to check that we are lawfully processing it.
- > **Right to object to processing of your personal information where we are relying on a legitimate interest** (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where we are processing your personal information for direct marketing purposes or if data were being processed on grounds of public interest or for historical or scientific purposes.
- > **Right to rectification of the personal information that we hold about you.** This enables you to have any incomplete or inaccurate information we hold about you corrected.
- > **Right to erasure of your personal information.** This enables you to ask us to delete or remove personal information where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal information where you have exercised your right to object to processing (instructions appear at the end of this list showing how you can do this).
- > **Right to restriction of processing of your personal information.** This enables you to ask us to suspend the processing of personal information about you, for example if you want us to establish its accuracy or the reason for processing it.
- > **Right to withdraw consent**, where consent has previously been given.
- > **Right to be notified of rectification, erasure and restrictions;** and
- > **Right not to be subject to decisions based on automated processing.**

If you want to review, verify, correct or request erasure of your personal information, object to the processing of your personal data, or request that we transfer a copy of your personal information to another party, please contact the data privacy manager in writing.

In any case, where any of the rights set out above are exercised to limit the processing of personal data, we may be unable to provide relevant services, or there may be a restriction on the services which can be provided.

Further information about your rights the Hong Kong Data Protection Law can be found at <https://www.pcpd.org.hk/>.

#### No fee usually required

You will not have to pay a fee to access your personal information (or to exercise any of the other rights). However, we may charge a reasonable fee if your request for access is clearly unfounded or excessive. Alternatively, we may refuse to comply with the request in such circumstances.

#### What we may need from you

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

## Right to withdraw consent

In the limited circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact the data privacy manager. Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

## Data privacy manager

We have appointed a data privacy manager to oversee compliance with this fair processing notice. If you have any questions about this fair processing notice or how we handle your personal information, please contact the data privacy manager at [privacy.hk@praxisgroup.com](mailto:privacy.hk@praxisgroup.com). You have the right to make a complaint at any time to the Authority established pursuant to the Hong Kong Data Protection Law and to appeal any decisions.

## Changes to this fair processing notice

We reserve the right to update this fair processing notice at any time and will make available an updated fair processing notice on our website. (You may request a hard copy of this fair processing notice on a needs basis.) We may also notify you in other ways from time to time about the processing of your personal information.

If you have any questions about this fair processing notice, please contact the data privacy manager at [privacy.hk@praxisgroup.com](mailto:privacy.hk@praxisgroup.com).